

Success Story:

Rapid APP coverage supports cardiovascular surgery and neurosurgical care

When unexpected staffing shortages threatened to disrupt care in one of Michigan's largest hospitals, Corewell Health turned to LocumTenens.com for fast, reliable advanced practice provider (APP) coverage.

Within days, credentialed locum APPs were deployed to critical cardiovascular surgery and neurosurgical units, ensuring uninterrupted care for patients across metro Detroit.

Challenge

Corewell Health faced critical gaps in APP coverage caused by unexpected staffing shortages. The hospital needed a fast, fully credentialed solution to stabilize staffing while maintaining patient care and safety standards.

Solution

LT provided credentialed APPs to fill urgent coverage needs in cardiovascular and neurosurgical units:

- **Fast response time:** 48 hour average time to present candidate
- **Credentialing expertise:** Streamlined process minimized delays, ensuring APPs could start quickly
- **Specialized support:** Enrollment experts focused on surgical disciplines
- **Compliance and billing:** Ensured proper credentialing to avoid reimbursement losses



Results

100% fill rate: All staffing requests from Corewell Health were met

Reduced time-to-fill: Average time from request to placement was reduced to eight days

Credentialing efficiency: Providers were privileged in an average of 62 days, minimizing staffing delays

Continuity of care: No disruption in patient care occurred during the staffing crisis

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LocumTenens.com played a critical role in helping us maintain safe staffing levels during a crisis. They were instrumental in navigating the cardiovascular and neurosurgical APP teams through the credentialing process and securing coverage for a critically ill patient population. Knowing LocumTenens.com is available to support our staffing needs has been invaluable to our operations.”

Angela Donovan, DNP, ANP-BC, regional APP manager, trauma/SICU, Corewell Health